



New digital platform

Welcome to your new online banking experience! We have updated the online banking platform for Card Center Direct. We have a new experience for browser based access as well as a new app, the Card Center Direct App, in the app stores for iOS and Android.

We have improved your online banking experience with a fresh look and simplified navigation to make everyday banking easy. For your convenience, your account information has been carried over in the upgrade process, so you do not need to re-enroll your accounts or re-enter your contact information. Your digital banking experience will be the same across all platforms, from your desktop to your mobile devices.

When you first access online banking, please take time to:

- Ensure that you have new Card Center Direct App installed on your devices.
- Access the Alerts page to review your default security alerts and manage your delivery methods.
- Access the My Profile page to ensure your contact information is correct and up-to-date.
- Access the Security Preferences page to update your Secure Access Code delivery options. This will ensure we send the secure access codes to your preferred contact information.

If you have any questions about this process or the upgraded online experience, please contact us at 1-800-699-8702.

Card Center Direct – News Announcement posted/updated on 06.06.2020.